

SMALLWORLD

SMALLWORLD SYSTEMS LTD

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11 January 1995

To whom it may concern

Reference : Richard Bagnall

The individual named above has been contracted to work for Smallworld for the period 9 November 1995 to 31 January 1996. He has been working under my direction .

During this period Richard has been working on a project for one of our largest customers, a regional electricity company, and has been undertaken a variety of activities related to delivering application components to that customer.

Those tasks have involved integrating existing software components in the data model and applications already in place; writing Magik code; investigations to ascertain whether a particular solution is the most appropriate; use of the CASE tool to extend and change the data model and demonstration of new functionality to the customer on site.

The scale of the tasks has ranged from a couple of days to a couple of weeks in duration.

The areas of the product covered include software component management and integration, plotting, CASE tool, reporting, ACP's (interfacing to C modules), internal worlds and alternative management.

Richard's professional conduct is exemplary. He conducts himself in a serious and professional manner, and approaches his work in a conscientious and thorough way. He has provided complete reports of his activities and the quality of both his written and technical work is very good.

Yours sincerely



David Hathaway
Sector Manager, Professional Services Group